

TSS Hire Terms & Conditions

1. System Design

The system installed will match the specification provided and agreed with the Customer. The design will provide coverage of the arranged areas also pre-determined with the Customer.

All equipment is rented from ASEL TSS Ltd and remains their property at all times. The system is designed to detect, observe, report and deter incidents on site.

2. Contract Period

The costs detailed within the quotation are based upon a minimum contract length. This contract length cannot be altered without prior written consent from both parties as increased or reduced costs may become applicable.

One week's notice will be applicable when informing system removal is required at end of contract.

3. System Variations

The system can be altered and adjusted to comply with site layout alterations. These alterations will be confirmed in writing and the specification altered as confirmation. Design and contract period length may only be altered in writing once agreed with both parties.

A minimum of 48 hours must be given for movement of any equipment on site. ASEL must be contacted in any alteration of the security system. The customer must not move or alter the system.

4. Customer Requirements

The Customer must adhere to the written requirements stated within the provided specification. 230V power supply and transmission telephone lines if required are to be provided at no cost to ASEL.

5. Off Site Monitoring

The system will be monitored at the ASEL Control Room. Operators will respond and observe. Operators will make audio announcements and dispatch patrol response operatives to site as a prevention method. Should criminal activity be observed police response to site will be requested.

Note: An operator may control and evaluate the information in images for more than one CCTV system.

6. Key Holding and Incident Response

If a fully comprehensive service is not purchased, there will be an additional charge for keyholding, incident response, repair and replacement costs for any equipment damaged including malicious damage.

7. System Arming

The system will be connected to an alarm keypad and panel. The Customer will set and unset the external detection upon leaving and arriving on site. The panel includes a date and time log to provide proof of the system being armed.

8. System Maintenance

Dependent upon the length of contract the system will receive routine inspection visits from ASEL TSS Ltd to ensure correct functionality. The Customer will be responsible for ensuring all equipment is not damaged, moved or blocked reducing the area of coverage.

9. Payment Terms

Payment terms are 30 days from receipt of invoice. Failure to meet this timescale may instigate withdrawal of monitoring and response until outstanding balances are cleared. No retention will be accepted for TSS installations. During the period of Hire the Supplier will invoice four weekly in advance.

10. Liability

ASEL are liable only in circumstances where we have not adhered to procedure regarding received incidents. In such cases all information will be passed to our insurance agents to approve a compensation amount. Any incidents must be reported by the Customer to ASEL TSS Ltd immediately after occurrence with a maximum time frame allowed of 48 hours after the event.

ASEL are not liable for incidents caused by "Acts of God" or those caused by system neglect by the Customer including the system not being armed upon leaving the site. If a full comprehensive service is not purchased from ASEL, the Supplier shall not in any circumstances be liable for damage, loss, theft, vandalism, injury or other expense arising out of any breach of security on site.

11. Insurance

In circumstances where ASEL TSS Ltd are liable, compensation will not exceed the insurance policy liable value. Incidents for such cases must be reported in writing within 28 days of occurrence. We will accept no contra charges or provide coverage for subcontractor equipment on site. All main Customer equipment must be stored securely on site to obtain insurance coverage.

12. The Customer's obligations

In respect of the security services:

(a) the Customer must notify the Supplier immediately of:

- (i) any fault or damage occurring in the security system; the Supplier will repair such fault as soon as possible after receiving notification. The cost of such repairs and additional visits for damage must be paid for as a separate item by the Customer unless otherwise agreed;
- (ii) any non-pre-existing obstacles that may interfere with the placement or operation of CCTV cameras or other equipment.

(b) the Customer must refrain from:

- (i) altering or moving from its original position any part of the Security System that is physically secured to the premises or any part thereof nor allow the same to be altered or moved;

- (ii) moving, tampering with, or altering the placement of security equipment (including cameras, sensors, and wiring) without prior written consent from ASEL TSS Ltd;

- (iii) performing unauthorised repairs or maintenance on ASEL TSS Ltd's equipment.

The cost of rectification associated with these actions may be charged for as a separate item.

(c) the Customer must provide:

- (i) clear and unobstructed access to the site for installation, maintenance, and monitoring activities;
- (ii) suitable welfare facilities for guards, including shelter, light, heat, running water, and sanitary facilities;
- (iii) accurate site information, including site layout and operational risks.

The Customer must at all times operate the security system with proper care and in accordance with instructions given to it by the Supplier from time to time.

Upon completion of the rental period all equipment remains the property of ASEL and will be removed accordingly from site.

13. Risk and Responsibility for Goods

(a) Risk Prior to Instalment

- (i) The Goods shall remain at the risk of the Supplier until such time as they are delivered to, and accepted at, the Company's Premises in good working order.
- (ii) Any loss of, or damage to, the Goods occurring prior to delivery and acceptance shall be the sole responsibility of the Supplier.

(b) Risk During Instalment

The Supplier shall retain all risk and responsibility for the Goods during the process of transportation, delivery, and installation until handover is completed.

(c) Risk During Rental Period

- (i) From the point of acceptance following installation, the risk in the Goods shall transfer to the Customer, save that title shall remain vested in the Supplier at all times.
- (ii) The Customer shall take reasonable care of the Goods and shall be responsible for any loss or damage caused (other than fair wear and tear or any damage as a result of failure to correctly install the Goods), subject always to the limitations of liability set out in this Agreement.

(d) Risk Upon Return/End of Agreement

- (i) The Goods shall remain at the Customer's risk (as above detailed) until such time as the Supplier commences decommission at the Premises.
- (ii) Upon commencement of decommission works, the risk for the Goods shall revert to the Supplier.